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**Latimer, Becky**

**From:** Latimer, Becky  
**Sent:** Thursday, February 13, 2020 1:29 PM  
**To:**  
**Subject:** 2019-290-WS

290 358

Dear Brandon Eaton,

Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at [www.psc.sc.gov](http://www.psc.sc.gov).

- Docket No. 2019-290-WS - Application of Blue Granite Water Company for Approval to Adjust Rate Schedules and Increase Rates

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties.

According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.

You can follow this Docket and other daily filings made at the Commission by subscribing to the Commission's Email Subscriptions at this link: <https://dms.psc.sc.gov/Web/Email>; or you can follow the individual Docket at the link listed below:

Docket No. 2019-290-WS - Application of Blue Granite Water Company for Approval to Adjust Rate Schedules and Increase Rates <https://dms.psc.sc.gov/Web/Dockets/Detail/117247>

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,  
Becky Latimer



Save as PDF file and Email form  
to: [contact@psc.sc.gov](mailto:contact@psc.sc.gov)

\* Required Fields

**Letter of Protest**  
**Docket No. 2019-290-WS**

Date: \* 2/10/2020

**Protestant Information:**

Name \* **Brandon Eaton**  
Mailing Address \*   
City, State Zip \* **Clover, SC** Phone \*   
E-mail \*

**1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)**

I am a customer of Blue Granite

**2. Please give a concise statement of your protest. \* (This section must be completed. Attach additional information if necessary.)**

Blue Granite already has higher rates than I have ever paid in my life for water and sewer by a large margin. Before moving into a Blue Granite area, my average monthly bill was \$30-\$40, now we are paying an average of \$180. Water is a necessity and we don't have a choice for service providers. If we did, I can guarantee Blue Granite would not be charging these rates. Rates should be decreasing not not increasing.

**3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? \***

Yes, I would

Signature Required:

✓ mf \*

**Latimer, Becky**

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**From:** Latimer, Becky  
**Sent:** Thursday, February 13, 2020 1:32 PM  
**To:** [REDACTED]  
**Subject:** 2019-290-WS

Dear Karl and Marsha Mosbacher,

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Sincerely,  
Becky Latimer



Letter of Protest

Docket No. 2019-290-WS

\* Required Fields

Date: \* 2/10/20

Protestant Information:

Name \* Karl & Marsha Mosbacher

Mailing Address \*

City, State Zip \* Clover, SC

Phone \*

E-mail

1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

We are customers of Blue Granite water company and receive water & wastewater services at the above address. We are filing this protest due to excessive costs for service coupled with inadequate maintenance and system improvements.

2. Please give a concise statement of your protest. \* (This section must be completed. Attach additional information if necessary.)

- Excessive service costs currently.  
Our fall/winter monthly Blue Granite bills for the 2 of us are running approximately \$114 per month. This is only for typical use (showers, laundry, kitchen, bathroom). This cost is about twice the South Carolina median cost of \$57.  
This exorbitant cost did not prevent the need for hooking into Charlotte, NC's water system on an emergent basis this past summer due to inadequate supply.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? \*

No

Signature Required:

Karl Mosbacher  
Marsha Mosbacher



Docket 2019-290-WS

2.) Statement of protest continued:

There are regular pipe breaks & leaks in the system requiring numerous "boil water" advisories to customers. This is an area of high growth & the high fees have not been used for improvements needed.

These water supply issues created an unsafe situation for fire fighting in our community (Lake Wylie) which is unacceptable.

This summer's water usage restrictions also caused an expensive "die-off" of landscaping lawns, shrubs, trees etc.

At this time water pressure varies from poor to adequate.

Waste water charges are untain & exhorbitant and are a flat fee. These charges should be based on actual water usage!

Due to all the aforementioned issues we are opposed to ANY increase in water &/or wastewater fees!

Karl Mosbacher  
 Maisha Mosbacher